Instructions for returning GO-Boxes

- Have the GO-Box disabled before sending it. To do this, contact the ASFINAG Service Center and provide your PAN (Personal Account Number). You will find this on the vehicle declaration and on every sales outlet receipt.
- Print the customer detail information and return mailing label.
- Fill in the *customer detail information* slip and place it inside the package.
- Affix the *return mailing label* to the package and write your return address in the space provided.
- Mail the package at a post office.

Customer Detail Information

Please provide your details and place inside the package

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Please send with GO-Box

Customer Detail Information

Company   ……………………………………………………………………

Name   ……………………………………………………………………

Address   ……………………………………………………………………

Email   ……………………………………………………………………

For PrePay Customers
We will automatically refund any remaining toll credit to the card you used to purchase your credit.
If you used cash or a debit card to purchase credit, please provide your bank details for any refunds:

IBAN   ……………………………………………………………………

BIC/SWIFT   ……………………………………………………………………

Return Mailing Label

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From:

……………………………………

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To:
ASFINAG Maut Service GmbH
OBU-Retouren
Rosenbach 130
9183 Rosenbach
Austria